



Housing Related Services and Supports (HRSS)

General Guidance

The Utah Medicaid Reform 1115 Demonstration Waiver: HRSS Program provides housing-related services and supports in the form of tenancy support, community transition, and supportive living services to Targeted Adult Medicaid (TAM) members experiencing homelessness, food insecurity, transportation insecurity, interpersonal violence, and/or trauma.

Services are to be delivered in accordance with the Utah Medicaid Housing Related Services and Supports Provider Manual. TAM eligibility is determined through the Utah Department of Workforce Services (DWS). For questions regarding eligibility please call DWS at 1-866-435-7414.

All adults qualifying for the program must meet the Needs Based Criteria and Risk Factors found in the HRSS Provider Manual.

Each Service Provider will develop a Care Plan and a signed Tenant Housing Services Contract/Participant Rights and Responsibilities between the participant and the service provider. Both documents will be submitted to ltss_housing@utah.gov for approval. Once the service provider is enrolled as a Medicaid provider for the HRSS program and a participants Care Plan is approved, Medicaid billing for services provided can begin.

Quality Improvement: The State of Utah operates a formal, comprehensive system to ensure that the waiver services meet the assurances and other requirements contained in this application. Through an ongoing process of discovery, remediation and improvement, the state assures the health and welfare of participants by monitoring: (a) level of care determinations; (b) individual plans and services delivery; (c) provider qualifications; (d) participant health and welfare; (e) financial oversight and (f) administrative oversight of the waiver. The state further assures that all problems identified through its discovery processes are addressed in an appropriate and timely manner, consistent with the severity and nature of the problem. During the period that the waiver is in effect, the state will implement the Quality Improvement Strategy specified in Appendix H of the Home and Community Based Services Waiver (HCBS).

Tenancy Support Services include: (a) tenant screening and housing assessment to identify barriers to successful tenancy; (b) development of an individualized housing support plan; (c) housing application, process and selection assistance; (d) reasonable accommodation request assistance; (e) housing crisis plan; (f) education and training on tenant/landlord rights, (g) eviction reduction services and (h) assistance with housing voucher subsidy and recertifications.

Tenancy Support Services Care Plan = one-time approval of 10 hours in month one, 8 hours in month two and 6 hours per month thereafter.

Submittal of additional Care Plan with explanation of increased services when necessary.

Community Transition Services include: the one-time purchase of essential household items and moving expenses required to occupy and use a community domicile such as (a) furniture, window coverings, food preparation items, and bed/bath linens; (b) services to ensure health and safety such as pest eradication and one-time cleaning prior to occupancy; (c) moving expenses; (d) necessary home accessibility adaptations; (e) activities to assess, arrange and procure necessary resources; (f) services needed to establish basic living arrangements in a community setting, including kitchen, bathroom and cleaning equipment/goods.

One-time payment of a security deposit when a member moves into a new residence and a deposit is required for a member to obtain a lease. The state will impose a maximum of no more than two security deposit payments per member during the five-year demonstration approval period.

One-time non-refundable fees to submit rental applications, establish utility and other services (such as pest eradication) that are essential to the operation of the residence.

These services are limited to 2 episodes per 5-year period per person up to \$2,000 per each occurrence.

Supported Living Services provide a variety of coordinated services, which do not include room and board costs. These services include mental health services, substance abuse services, independent living services and general supportive services, such as case management, community and peer support, crisis intervention and non-medical transportation.

Supported Living Services Care Plan = one-time approval of 10 hours per month.

Submittal of additional Care Plan with explanation of increased service hours when necessary.

Please connect with the HRSS team at ltss_housing@utah.gov